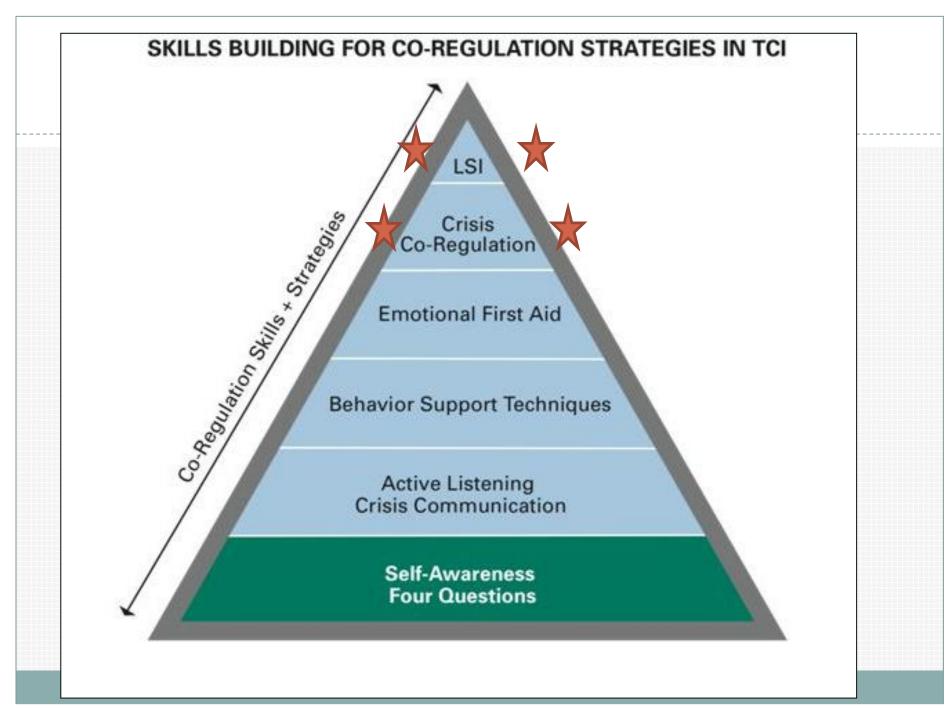
Crisis Co-Regulation and LSI

Safely Managing Potentially Violent Situations Involving Young People

Therapeutic Crisis Intervention (TCI)
Residential Child Care Project
Cornell University, 2009



The Four Questions

- 1. What am I feeling?
- 2. What does the child feel, need, or want?
- 3. How is the environment affecting the child?
- 4. How do I best respond?

Elements of a Potentially Violent Situation

1. Trigger to violence

2. Target

3. Weapon



4. Level of Stress or Motivation

Remove the potential trigger to violence by...

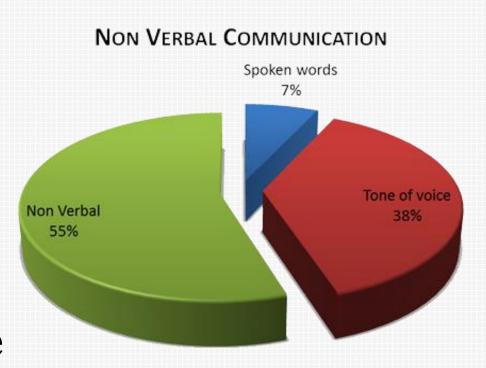
- Never touch an angry person
- Avoid the conflict cycle and counter aggression
- Removing others who might trigger the violence
- Avoiding any aggressive moves and provocative statements

remember body language is critical!!



Non Verbal Behaviors

- Eye Contact
- Body Language
- Personal Space
- Height Difference
- Gender Difference
- Cultural Difference



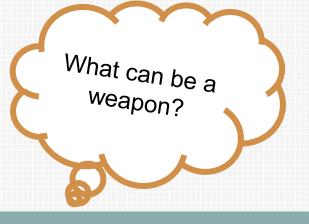
Remove the target by...

- Asking the targeted person to leave
- If it's you, reminding the young person of your relationship or leaving the situation and asking a neutral party to manage the incident
- The target may shift during the episode



AVOID the weapon by...

- Discreetly removing objects
- Maneuvering away from weapons
- Staying a safe distance away
- DO NOT try to take the weapon



Decrease the level of stress or motivation by

- Using your relationship
- Actively listening to identify feelings
- Removing the audience
- Using co-regulation strategies
- Offering alternative, non-aggressive ways

to achieve goals



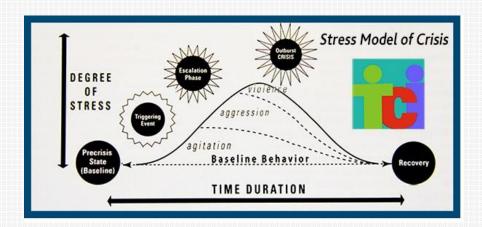
Scenario -What Would You Eliminate?

 On a scrap paper, list out the trigger, target, weapon and level of stress, and which element you would try to eliminate to help diffuse the situation.



Crisis Co- Regulation: Help me Help Myself

- At this time a crisis situation is at the peak of the stress model of crisis. The outburst phase.
- The objective of crisis co-regulation is to provide support in a way that reduces stress and risk.
- Crisis co-regulation consists of three steps.



What to THINK

- Ask yourself the Four Questions
- Use positive self talk



What to DO

- Take a deep breath
- Use protective stance
- Step back
- Give the situation time
- Sit down when/if appropriate
- Remember body language and facial expression



What to SAY

- Very little
- Understanding responses
 - I can see you... (validate feelings)
 - When you... (encourage positive behaviors)
 - I know we... (emphasize desirable outcomes)
 - I am sorry... (offer an apology)

Remember the importance of tone of voice



The Life Space Interview

- "The clinical exploitation of life events"
- Fritz Redl and David Wineman (1952)



Steps of the LSI:

- ullet Isolate the conversation
- Explore the young person's POV
- Summarize feelings and content
- Connect feelings to behaviors
- Alternate behaviors discussed
- Plan and practice alternate behaviors
- Enter back into program (routine)

- Quiet, away from distractions
- Allow the child to do ALL the talking
- Clarify what you heard / saw
- Help child realize their emotions
- What can we do differently?
- Role play alternate behaviors!
- > Rejoin the group or activity



What if I can't remember all the steps?

What if my child cannot sit still for that long?

What if my child's understanding level is lower?

HELP!

Explore and Connect Feelings to Behaviors

Explore Feelings

- Tell me what happened
- Child does MOST of the talking!
- Use eliciting statements

Connect to Behavior

- Sounds like you were feeling
- When you feel _____ (scared), you

(run away)

Check for Accuracy

- Is that true?
- Does that sound right?

Plan and Practice New Behaviors

Plan

- What could we do next time?
- Encourage child to come up with 3 ideas
- In the past you have...

Practice

- Great choice of coping skill!
- Now let's practice
- Actually get up and role play!

Check for Comfort

- How did that feel?
- Is this something that could work next time you feel...

Enter back into program/routine

Check in

Are you ready to

(join the group)?

Review expectations

 Remember, when we are around others, we

(have safe hands and feet)

Enter back

- Ensure safety
- Get the child back into their normal routine

Notes on 'Plan and Practice'

- How will the adult keep track of alternative skills discussed during the LSI?
- Make time to practice when in good space
- Give access to (points, tokens, bucks, rewards, extra bedtime, video games) when your child **practices** using new skills and when they **use** new skills IN THE MOMENT!
- Prompt verbally or nonverbally to use new skill during a crisis /stress









Potential Roadblocks to the LSI

- Child refuses to talk
- Child has misperceptions about what happened
- Child struggling with timeline of events
- Child is not coming up with a plan for next time



All Behavior has Meaning

